



## SOPHARAS USSAWARATTANARANGSI

I am a Senior Educational Service Coach who encourages students to think critically and creatively. I also teach activity classes and create a fun, all English learning environment.

## Education

2019 | Payap University  
**Bachelor of Arts**

- BA English
- Critical Reading
- Academic Writing
- Business English
- Public Speaking
- Linguistics
- Tour guide experience
- Volunteering

## Contact

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## Work Experience

Wall Street English | DEC 2019 - present  
**Senior Educational Service Coach**

- Teach and coach students towards reaching their educational goals
- Motivate students throughout the course
- create a fun, all English learning environment
- Consistently deliver excellent customer service
- Manage class schedules and a variety of administrative tasks
- Support native teachers and students during classes

True Corporation | Aug 2019 - Nov 2019  
**International Retail Representative (English Skill)**

- Delivering overall shop performance targets, including; sale achievement, service quality, productivity, and customer satisfaction.
- Take care of high value, foreigner and expatriate customer in Hi-End shop location
- Operate flagship or experiential store and ensure excellent customer experience to uplift True Brand Positioning.

## Skills

- Customer Service
- Communication
- Management
- Teamwork
- Skilled Multi-tasker

## Award

August 2018 | Second Class Honors

- **This certificate is given to students who perform outstandingly during their studies.**